Battelle
Pacific Northwest Laboratories

Project Number_____

Internal Distribution

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FILE/LB

To PNWD STAFF MEMBERS

From DICK SCHUTZ

Subject DIRECTORY ASSISTANCE CALLING

Recently there has been another change in the way telephone services are tariffed. There is now a charge for directory assistance calls. This memo will attempt to explain how this change effects both the DOE and BNW telephone systems.

1. DOE TELEPHONE SYSTEM (376-xxxx and 373-xxxx)

   a. Directory Assistance Calls Within The State Of Washington (9-1-509/206-555-1212): Current GTE tariffs allow six free directory assistance calls for every eight Centrex lines in service. This allocation is lumped for DOE-RL and should provide for a sufficient amount of (free) directory assistance calls. Each call in excess of this allocation will cost 15 cents each.

   b. Directory Assistance Calls Outside The State Of Washington (9-1-AREA CODE-555-1212): AT&T charges 50 cents for all directory assistance call.

   c. For Contract 1830 calls, the preferred out-of-state method is to call the desired directory number using FTS when ever possible. This method is to be used until further notice.

2. BNW TELEPHONE SYSTEM (375-xxxx)

   A. Directory Assistance Calls Within The State Of Washington (9-1-509/206-555-1212):

      1. Directory assistance calls to an area serviced by PNB are charged 15 cents each.

      2. Directory assistance calls to an area serviced by GTE are charged 75 cents each.

   B. Directory Assistance Calls Outside The State Of Washington (9-1-AREA CODE-555-1212): AT&T charges 50 cents per directory assistance call.

Please Note:
The FTS network is to be used for official Contract 1830 business only. All Contract 1830 business calls should be placed using the FTS network if at all possible and all other business calls should be placed using the commercial direct distance dial network.